



RBA VOICES

A Worker Voice Platform
for RBA Members and
their Suppliers

Worker feedback is a crucial component of supply chain due diligence and companies are increasingly looking for new ways to ensure those voices are heard, unfettered and without fear of retaliation. The RBA developed its worker voice platform, “RBA Voices,” to help members and their suppliers improve conditions in their international supply chains. The platform gives workers more ways to provide feedback and learn important professional and personal skills while providing companies with greater visibility into facilities. RBA members also have access to a custom management portal where they can manage their RBA Voices deployment and track results.

FOR MORE INFORMATION

voices@responsiblebusiness.org



KEY BENEFITS

- Conduct effective and efficient due diligence on your facilities and those of your suppliers
- Quickly identify and correct issues before they become larger problems
- Bolster your responsible business conduct efforts
- Increase learning opportunities for workers in your supply chain

KEY FEATURES

Worker Survey Tool

Easily deploys surveys to thousands of workers across multiple suppliers and/or facilities. RBA members can use the management portal to quickly deploy standard or customized surveys and analyze results.

Audit Support

Allows for worker interviews to be performed discreetly, without supervisor oversight, and enables workers to report retaliation against audit participants.

Mobile Learning App

More than 400 courses in multiple languages are available. These gamified courses are intuitive and increase workers’ knowledge on a range of subjects that can improve health and safety, career development and personal growth. RBA members can view metrics on use of the learning app via the management portal.

Feedback and Grievance Reporting

Provides a simple reporting method for workers via QR codes, mobile phones, or website and has multiple options for third-party oversight of issues escalation and resolution.

HOW TO GET STARTED

- Available in multiple languages, the app can be deployed via QR code or downloaded directly from Apple App Store and Google Play for Android
- All mobile learning courses are immediately available upon install
- Members deploy surveys and learning paths from their admin portal