The Responsible Business Alliance (RBA) has added a modular approach to auditing and assessing a facility, to provide users with flexibility, efficiency, and cost-savings when more comprehensive audits are unnecessary. The new service is called a Customized Assessment and is completely in the control of the requestor.

The Customized Assessment allows the user to select elements of the RBA Code of Conduct based on their specific needs. Questions in the Customized Assessment can include any or all from the Labor, Health and Safety, Environment, Ethics, and Management Systems elements of the audit protocol that supports the RBA Code of Conduct. The requestor can customize the question set, the scope, and the on-site person days.

To give companies the flexibility to address only the issues that require attention, such as the investigation of NGO allegations, we created the Customized Assessment to be highly adjustable.

**Benefits**

- Ability to select limited scope directly relevant to your situation, such as NGO allegations
- Minimize disruptions on-site, with shorter audit duration
- Fast and cost-effective ways to address an immediate issue facing a factory
- Flexible scheduling
- Shareable in RBA-Online with customers
- RBA-approved auditor will conduct the assessment

**Customized Assessment**

<table>
<thead>
<tr>
<th>Customized Scope</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Lines of Business at Site</td>
<td>Flexible</td>
</tr>
<tr>
<td>Validity Period</td>
<td>1 year</td>
</tr>
<tr>
<td>Scored</td>
<td>Yes</td>
</tr>
<tr>
<td>Counts Toward Membership Compliance</td>
<td>No</td>
</tr>
<tr>
<td>Default to Restricted Visibility in RBA-Online</td>
<td>Yes</td>
</tr>
<tr>
<td>Standard VAP Report Format</td>
<td>Customized Assessment noted on top</td>
</tr>
<tr>
<td>Scope Disclaimer in Report</td>
<td>Yes</td>
</tr>
<tr>
<td>RBA Recognition Possible</td>
<td>No</td>
</tr>
</tbody>
</table>

**Scope**

Below are the high-level elements of the RBA Code of Conduct. Any one of the elements can be included or excluded from the Customized Assessment.

**Labor**

- Treat employees with dignity and respect
  - A1: Freely Chosen Employment
  - A2: Young Workers
  - A3: Working Hours
  - A4: Wages and Benefits
  - A5: Humane Treatment
  - A6: Non-Discrimination / Non-Harassment
  - A7: Freedom of Association

**Health and Safety**

- Evaluate and control exposure to hazards
  - B1: Occupational Safety
  - B2: Emergency Preparedness
  - B3: Occupational Injury and Illness
  - B4: Industrial Hygiene
  - B5: Physically Demanding Work
  - B6: Machine Safeguarding
  - B7: Food, Sanitation and Housing

**Environmental**

- Protect the Environment
  - C1: Environmental Permits and Reporting
  - C2: Hazardous Substances
  - C3: Solid Waste
  - C4: Air Emissions
  - C5: Water Management
  - C6: Energy Consumption and Greenhouse Gas Emissions

**Ethics**

- Uphold the highest standards
  - D1: No Improper Advantage
  - D2: Disclosure of Information
  - D3: Intellectual Property
  - D4: Fair Business, Advertising and Competition
  - D5: Protection of Identity and Non-Retaliation
  - D6: Privacy

**Management Systems**

- Risk Management | Control Processes | Communications | Performance Review and Continuous Improvement

*Effective July 1, 2022

For more information on the Customized Assessment or VAP, contact VAP@responsiblebusiness.org